# MANAGEMENT<br/>REPORT<br/>20010620010620010600<t







() PRESIDENCIA DE LA REPÚBLICA



Juan Manuel Santos Calderón **President of Colombia** 

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# INTRODUCTION

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# INTRODUCTION

Day by day, Colombia seems to become less vulnerable and community resiliency turns into a reality. Disaster risk management is no longer unknown to the public, private and community sectors. On the contrary, this is a cross-sectional theme that everyone in interested in applying.

The vision of the President of Colombia, confirmed with the creation of the Unidad Nacional para la Gestión del Riesgo de Desastres in 2011 and the enactment of Law 1523 of 2012, achieved its goal at national and global level, through the development of actions which make us proud, while acting in favor of the most needy population and building the less vulnerable country we desire.

Year 2016 had important scenarios at global level; we chaired INSARAG for the Americas Region, being able to manage key issues to save lives, such as the approval of the national USAR groups' certification process and implementing the intermediate international USAR group certification. We were also able to prove that we have the capacity to deploy to other countries in case of disasters, in an orderly manner and in compliance with international standards. This was proven during deployments to Ecuador, Haiti and Chile. Additionally, Colombia celebrated for the first time a SIMEX exercise (simulation exercise), which was graded as one of the best executed exercises in the world.

Last year was a landmark in the planning of the Disaster Risk Management National System because the National Plan for Risk Management until 2025, was approved, in compliance with the mandate of the National Policy for Disaster Risk Management.

Several emergency events required dedicated work and joint efforts from the National System in order to provide the correct response. For example in the case of atypical precipitations, El Niño phenomenon, the hurricane season, etc.

It is clear that the simulation mechanisms are fundamental for life saving. Therefore, the Fifth National Simulation in Response to Emergencies was a great success. We encourage knowledge, and as a sample of that, we have the Disaster Risk Management Knowledge Museum, which makes us proud. In 2017, we will present the book "Colombia, Less Vulnerable", as a result of



the work done under the true and committed leadership of Juan Manuel Santos Calderón, President of the Republic of Colombia.

I hope that year by year, we are able to work and thank all members of the Disaster Risk Management National System for their contribution in achieving such goals, as well as the Board of Directors of the Risk Management National Fund and the Steering Committee of UNGRD, the National Committees for Risk Knowledge, Risk Mitigation and Disaster Management, the Risk Management Regional Councils, private and community stakeholders, the international cooperation and my entire work team.

> Carlos Iván Márquez Pérez General Director Unidad Nacional para la Gestión del Riesgo de Desastres





Risk Management Coordinators Meeting at the Crisis, Life and Peace Room. Unidad Nacional de Gestión del Riesgo de Desastre – Bogotá, D.C.

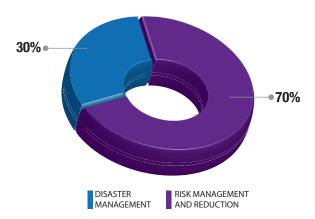
# **GENERAL STAMENT**



#### 2016 – Balance Sheet

# Investment \$545,675 MM

In compliance with goals established in the National Development Plan and the Disaster Risk Management National Plan, \$545,675 million pesos were invested during 2016, out of which 70% (\$381,189 MM) were allocated to actions to generate risk knowledge and reduction, while 30% (\$164,485 MM) were allocated to disaster management.



32 **Department beneficiaries** 

645 **Municipality beneficiaries** 

3.5 MM **Direct people beneficiaries** 

#### Following are the main achievements during year 2016:

capabilities, Increase of territorial decentralization of logistics centers and strengthening of equipment for forest fire fighting.

 Inauguration of the First Disaster Risk Management Knowledge Museum in Colombia, as a strategy to encouraging social appropriation of risks.

• Efficient completion of recovery process after complex disasters (Salgar, Antioquia and Santander and Santander del Norte), using tools provided by the Risk Management National Policy.

 Placing the Disaster Risk Management National System as a system which offers international support in the region and is recognized for its technical capabilities at global level.

In 2016 we reduced by 24% the number of people affected by disasters, 49% the number of injured and a decrease of 88% in destroyed houses and 69% in damaged houses with respect to the average of the last 12 years.

# CHAPTER 2

# DISASTER RISK MANAGEMENT

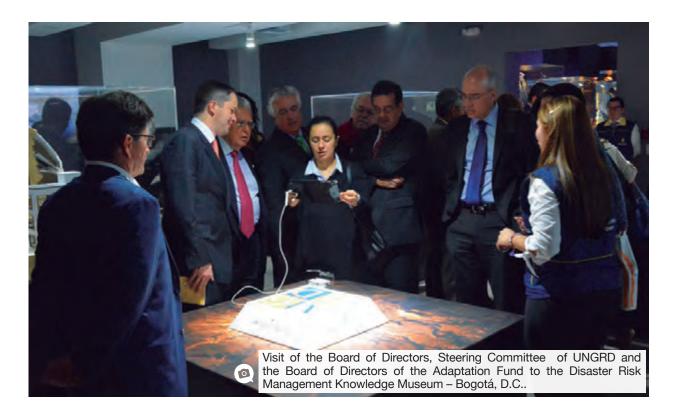


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Sand Box. Disaster Risk Management Museum.

# 2.1 Risk Knowledge Process

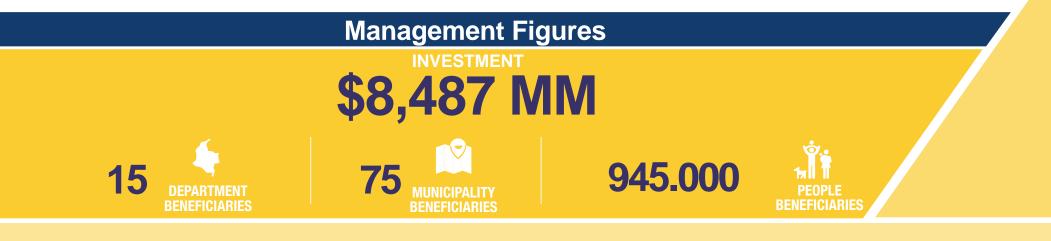
A AFRICA



The Risk Knowledge process includes programs, projects and actions in the following areas:

- · Identification of risk scenarios.
- Risk analysis and assessment
- Risk monitoring and follow-up
- Risk communication.

The first Disaster Risk Management Knowledge Museum in Colombia and second in South America was created in 2016.



# Scenario identification and characterization



## Characterization documents of risk scenarios

# Seven (7) general characterizations of risk scenarios

These were developed in an approach to know the threats, causes, individuals present in the territory, the effects of the materialization of risks and background information which facilitates decision-making by territorial entities and sectors.





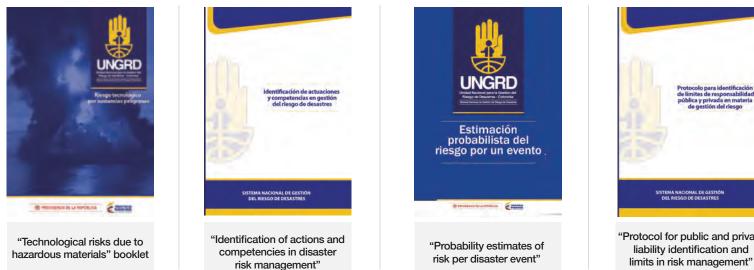
Sectorial, departmental and municipal risk management plans; will be able to include the technical information of these documents in their updates.



# **Risk analysis and assessment**



#### Publications with guidelines for risk analysis and assessment







Launching of Guide "Building Safe Territories: 0 Disaster Risk Management. Bogotá D.C.

#### Guide "Building Safe Territories: **Disaster Risk Management**"

This document presents the disaster risk management process, including sustainable development planning and territorial components.

"Guide for the analysis of social vulnerability in municipal disaster risk management studies"

This document provides guidelines for the inclusion of social vulnerability analysis in risk management studies in territorial entities.





These documents were developed jointly with the Institute of Studies of the Public Ministry (IEMP) - Attorney General Office of the Nation



# **Risk monitoring and follow-up**





0

municipalities of Cauca and Nariño. Meeting held in Guapi, Cauca,

#### **Tsunami Risk Monitoring**

Tsunami alerts in the Colombian Pacific and Caribbean costs are reported 24 hours a day, 7 days a week, based on coordinated work between UNGRD and the Seismological Observation Corporation of the Southwest -OSSO.

Following the national tsunami detection and alert protocol, 40 bulletins were issued, out of which 31 were informative, 6 requested surveillance, 2 gave warnings and 1 was the cancellation of an activated alert.



Exposure of 5 million inhabitants to a tsunami threat in 46 coastal municipalities in 12 departments are the main beneficiaries of the alliance between Corporación OSSO and UNGRD.



## **Risk Monitoring**

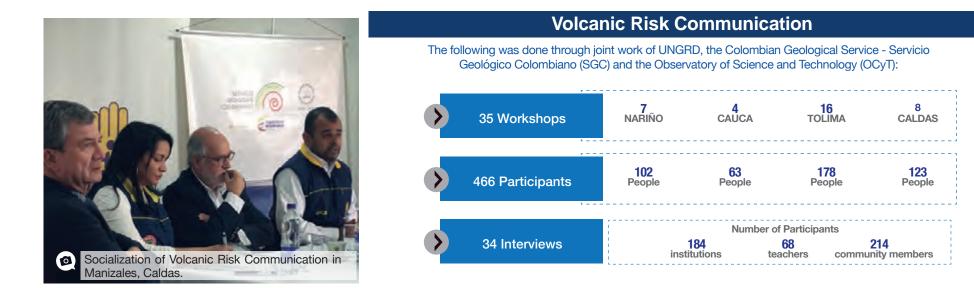
Critical sites for Early Alert System points were defined in the Municipality of Salgar, together with Javeriana University.

The Municipal Community Evacuation Drill activated SAT, allowing evacuation of 2,159 people.



# **Risk Communication**





## Desarrollo de documentos técnicos



Comparative Report - El Niño Phenomenon 1997 - 1998 vs. 2015 - 2016



In order to access documents, unload a QR code app and scan this code.



Terminology on Disaster Risk Management - Aligned with Sendai Action Framework





#### Disaster Risk Management Knowledge Museum – MSGR





The purpose of MSGRD is to preserve, register and document the historic collection of the implementation of Risk Management in Colombia and promote the social appropriation of risk management, especially in association with elementary and high schools and universities.

Additionally, the Museum exhibits the different Colombian experiences with regards to emergency situations and the corresponding recovery, actions to reduce risk and risk knowledge, encouraging education and individual's environmental responsibility, to strengthen community resiliency.



Interest in social communication of risk management and the generation of commitment in the community, as well as in public and private entities, for its implementation.



#### Museum Data

The museum's exhibit has an area of 415.58 square meters. Its purpose is to recreate the history of SNGRD in a didactic manner and using technological developments.



#### History Room

Screens show beore, now and after situations after Disaster Risk Management. Additionally, there is a digital screen that allows users to know more about the Disaster Risk Management Policy and its evolution throughout time.



#### Memory Room

Uniforms of the different operation entities participating in the Disaster Risk Management National System are exhibited. Interactive screens with the most relevant data of the system and interactive games are available.

#### Augmented Reality Room

The augmented reality room shows aspects for the training of search and rescue teams, using models, augmented reality, virtual reality and holograms. It has a special projects' photograph collection.



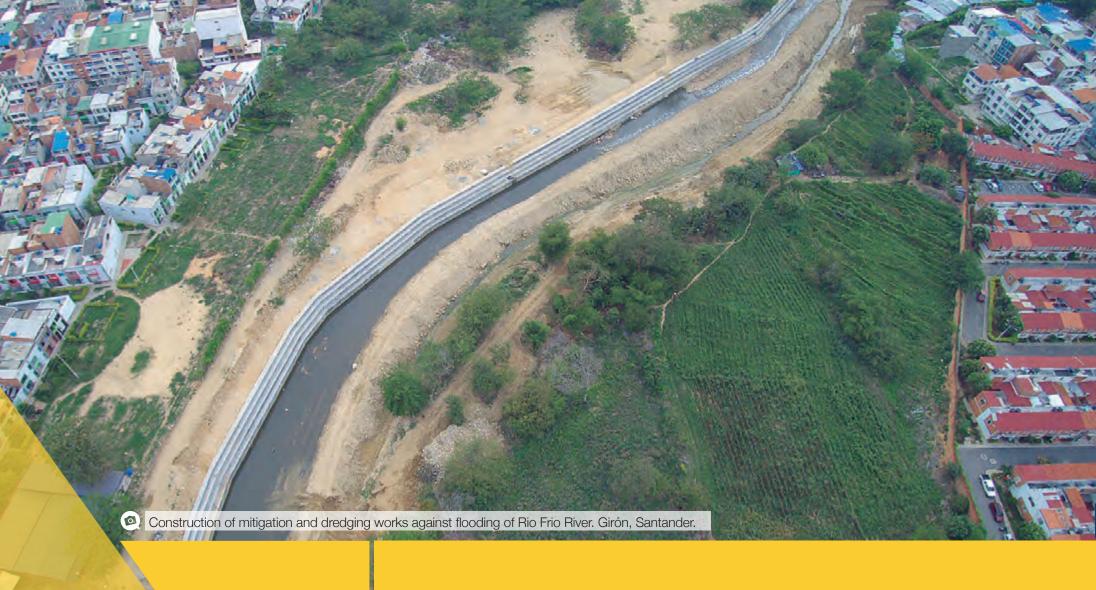
Exhibit with the SNGRD vest's hologram used by the President of Colombia, Juan Manuel Santos Calderón, during the Ecuador earthquake support operation. April 24, 2016.



Visit of the President of Colombia to Ecuador, after the earthquake of April 24, 2016. .



natural disasters.



# 2.2 Risk Reduction Process

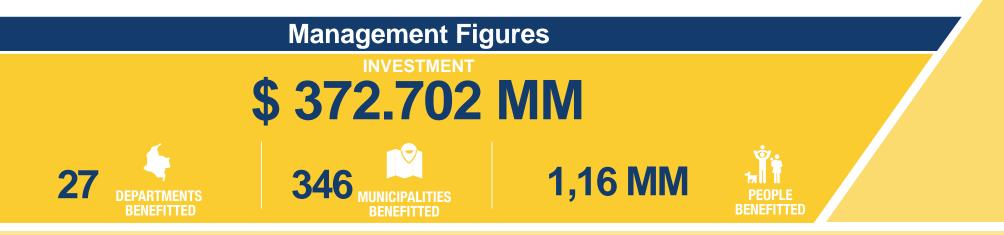


The following programs, projects and actions make part of the disaster risk management process:

- Prospective risk intervention.
- Corrective Actions.
- Financial protection.



Currently, 90% of all Colombian municipalities have a disaster risk management plan formulated.



# **Prospective Intervention**





technical assistance actions in the different municipalities.



• 314 municipalities in 24 departments received cooperation from experts in areas such as the inclusion of risk management in land-use planning, the proposal of investment projects for disaster risk management, creation of offices, funds and plans for disaster risk management.

• Agreement COT No. 005 of 2016, which defined the framework for the Departmental Land-Use Planning including territorial disaster risk management, was executed.

• Planning instruments articulation guidelines were established, incorporating disaster risk management.



69 risk management municipal plans were presented by territorial entities, with support of UNGRD.



Articulation of disaster risk management planning instruments.



UNGRD actively participates in research on climate change and its impact on disaster risk management.

## Weather Variability and Climate Change in the Risk Management National Policy

MINAMBIENTE







• Preparation of technical document to include weather variability and climate change to disaster risk management.

• Coordination of efforts to include the risk management variable in the policy and bill on climate change, according to Sendai recommendations.

• Development of European (Euroclima) and German (GIZ) cooperation initiatives on the relationship between risk management and climate change.

#### **Sectorial and Community Management**

The Guide for Community Participation in Disaster Risk Management was prepared and made available to communities, Presidents of Community Action Councils and representatives of the Civil Society. In 2016, the use of new technologies was strengthened. A total of 160 oficials were trained using the virtual workshop "Integration of Risk Management into the Municipal Development Plan"





To have access to this document, unload a QR Code App and scan this code.

#### **Risk Prevention Tour – Risk Reduction Week**



The week from October 13-21, the "Risk Prevention Tour - Risk Reduction Week" was held in the 32 Department capitals of Colombia, with participation of five (5) NGO's and more than 1,000 officials of 438 territorial entities and SNGRD entities.

Dissemination and socialization of experiences and projects executed for the mitigation and prevention of risks was done during this week, showing great progress in the national policy of risk management.



32 Departments, 64 Department Councils and Capital Cities with participation of 1,000 Officials in the Risk Prevention Tour - Risk Reduction Week.



## **Corrective Actions**





In 2016 we strengthened our commitment within SENDAI's action framework – "Invest in disaster risk reduction in order to be resilient".

# \$364.670 Million Investment

# **48** Municipalities **20 Departments Total: 58 Infrastructure Projects**

48 risk mitigation projects

10 vulnerability reduction projects





Risk Mitigation							
- 48 Projects Managed -							
<b>18</b> Departments	<b>42</b> Municipalities	<b>1,1 MM</b> Beneficiaries	\$ 268.581 Investment				
27 hydraulic works, flood control and canalizations	Stabilization of 7 land slopes	Intervention and Stabilization of 8 roads	<b>Frovision of Institutional</b> Equipment				

# Hydraulic works, flood control and canalizations



11,600 linear meters of canals were built during 2016 to reduce flooding risks in 6 municipalities. Antioquia: Tarazá



Construction of sewage and water supply networks in San Nicolas Neighborhood.

\$ 3.500 MM

Investment

6.000 beneficiaries Complete Current status

#### Arauca: Saravena



Recovery of Arauca River banks and flooding control work.

2.300 \$5.236 MM Investment Complete Current status



Construction of walkable embankment between Puerto Mosquito and El Contento towns.

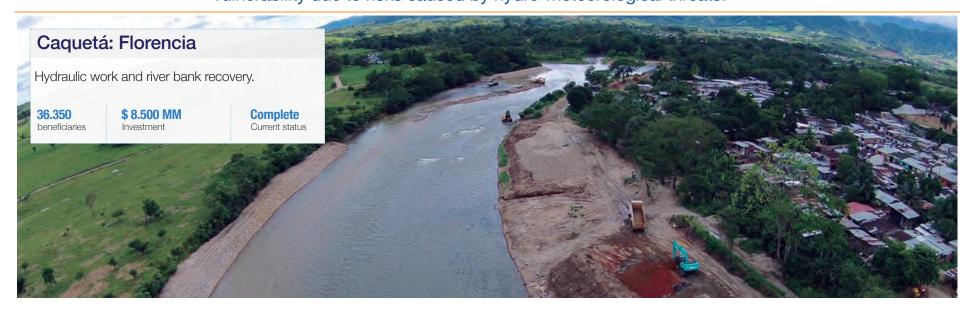
Complete

Current status

\$1.565 MM

Investment

The goal of 80% of the projects was risk mitigation and reduction of vulnerability due to risks caused by hydro-meteorological threats.





#### Magdalena: El Retén



Recovery of water supply capacity in the lower part of the Fndación River – Caño Chuval Sector.

3.300 beneficiaries

\$14.351 MM Investment

Complete Current status 7.800 beneficiaries

\$ 4.000 MM Investment

Work construction and flooding control.

Magdalena: San Sebastián

Complete Current status



At Girón, Santander, 50,000 people were beneficiaries of flooding risk mitigation works at the Rio Frío River.



Antioquia: Itagüí	Cauca: Miranda	Norte Santander: Cácota
Construction of water works and first canalization stage of Zanjon del Alto, Peladeros and Sesteaderos streams.	Construction of water canal for risk mitigation at Suerte Cuarenta Neighborhood.	Control de inundaciones en el cerro de La laguna en el municipio de Cácota.
5.000 beneficiaries\$ 14.315 millones Investment800 mts linear meters	675 beneficiaries\$ 1.610 millones Investment643 mts linear meters	2.200 beneficiaries\$ 5.820 millones Investment2.100 mts linear meters

During the last two months of 2016, 3 works were approved and will benefit 274,000 people in 4 municipalities of 2 Departments, with a total investment of \$18,881 MM pesos.

### Norte Santander: El Zulia



Canalization of Borriqueros creek.

26.000	\$ 6.221 MM	2.500 mts
beneficiaries	Investment	meters

### **Under Execution**

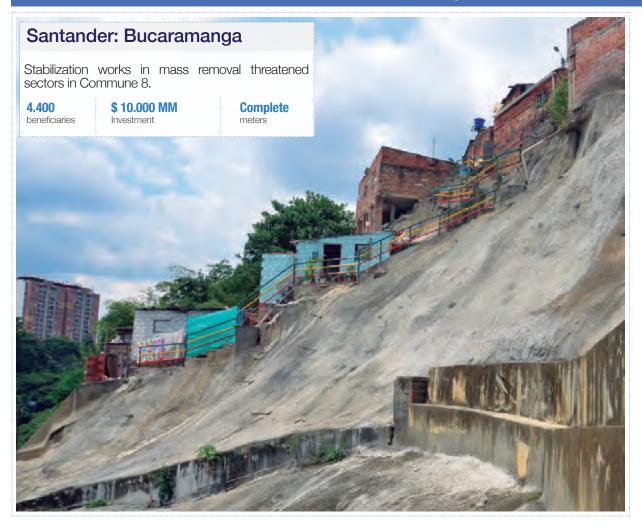
8 works under execution in 8 municipalities in 6 Departments, with an investment of \$79,700 MM pesos, which will benefit 151,000 people.

- Antioquia: Construction of a 1,100 meter long open canal in Bello.
- Arauca: Three works in the municipalities of Arauquita and Cravo Norte.
- Meta: 1 work in the Guayuriba River at the city of Villavicencio.

- Norte de Santander: Construction of a 4,500 meter long canal in the municipality of Los Patios.
- Santander: Execution of Stage II of risk mitigation works in Giron.
- Tolima: 1 flood control work in the municipality of Ortega.



## Land Slope Stabilization



Second to floods, mass removal is the factor which affects the Colombian population the most. In 2016, over 300,000 benefitted by reducing their risk due to land slides.

### Cauca: Popayán



 Construction of hydraulic works, canalization of El Zanjón

 Stream and bio-mechanical work in a sector of Molino

 River.

 280.000

 Beneficiaries

 Investment

### Cundinamarca: La Vega



Retaining wall in reinforced concrete over the lla River margin. Villa del Rio Neighborhood.

675	\$ 1.610 millones	Complete
Beneficiaries	Investment	Current status

#### **Road Intervention and Stabilization Works**

#### Antioquia: Salgar



### Norte de Santander: Toledo, Labateca, Chitagá y Cácota.



#### Under execution

Five road intervention works are being executed in 5 municipalities, in 4 Departments, with an investment of \$22,854 MM pesos and 47,800 beneficiaries.

- Antioquia: Construction of a vehicle bridge at the municipality of Briceño.
- **Cauca:** Road intervention in the municipality of Toribía.

#### Norte de Santander:

1. Road intervention on the road from Doña Juana to Durania, in the municipality of Bochalema.

2.2. Construction of a vehicle bridge in the municipality of Villa Caro.

• Quindío: Road intervention in the municipality of Córdoba.

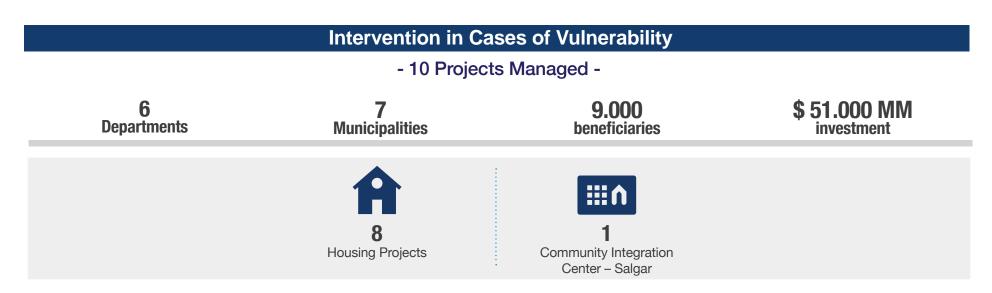


## Work for the Provision of Institutional Equipment









90% of the projects are aimed to reducing physical and residential vulnerability of people who are exposed to disasters.



Current Status

## Chocó: Quibdó



Construction of 77 households and urbanism.

385 \$ 3.653 MM People Investement COMPLETE Current Status Córdoba: Puerto Libertador



Construction of 280 households and urbanism.

1.980	\$13.000 MM	COMPLETE
People beneficiaries	Investement	Current Status

Investement

People

beneficiaries

Unided Man

Respo de Desastres

0 Financial Protection Workshop. UNGRD Facilities, Bogotá, D.C.

Financial mechanisms and instruments established prior to the occurrence of disasters in order to have later access to timely economic aid in case of emergencies, as well as paying for recovery costs.

## **Financial Protection**

intion del Ricago de

A technical document was designed and made available. The document includes the disaster risk management component in the definition of financial mechanisms for risk transfer.

coordination with the departmental In governments, 162 public officers were trained in Cundinamarca, Boyacá and Norte de Santander, on public assets insurance.



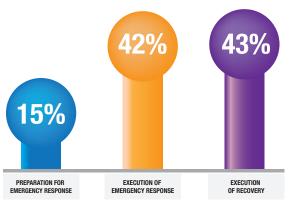


Disaster Management **Process** 



The Disaster Management process includes the following actions:

- Preparation to respond to emergencies and to recover
- Execution of emergency response
- Execution of recovery





## **Emergency Response Preparation** and Recovery Execution





# \$24.106 MM Investment

Strengthening of SNGRD Capabilities



Agreements subscribed with the National Police Department, the Colombian Air Force, Colombian Red Cross and Civil Defense of Colombia in order to improve emergency care capabilities.

## Documentation for Preparation and Recovery in case of Disasters

• Design and development of the Housing Rehabilitation Manual and User's Manual of the Victim's Sole Registry.

• 200 city mayors were advised in technical and legal terms in the preparation of public disasters and the respective action plans.

- 18 municipalities updated their municipal emergency response strategies with support of UNGRD personnel
- Development of three National Response Protocols: Nevado del Ruiz Volcano, Cerro Machin Volcano and hurricanes

The Disaster Risk Management National System invested approximately \$8 billion pesos in strengthening forest fire fighting capabilities.

## Main Actions for Response Preparation



#### **Disaster Risk Management Coordination Centers**

Physical intervention instrument to strengthen the capabilities of CDGRDs and CMGRDs, as well as integrating different stakeholders of the Disaster Risk Management National System.

These are divided as follows::

• 1. Integrated Disaster Risk Management Centers – CEGIRD : Territorial coordination sites for risk management.

• 2. Humanitarian Logistics Centers – CLH : Infrastructure for the logistics and humanitarian management in preparation for response, care and recovery.



COMPLETE

CHL Eje Cafetero 350 mts<sup>2</sup>.





SNGRD will have 5 disaster risk management regional centers, with an investment of \$10.522 MM.



#### **National Simulation of Emergency Response**



# **32 Departments**

# **637 Municipalities**

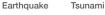
3.703 public	4.839 private	1.471 community
entities	entities	organizations
508 municipalities activated their crisis room	528 municipalities convokes its CMGRD	637 EMREs tested

In this exercise, the municipalities and districts had the opportunity of:

- Testing the efficiency of their Emergency Response Strategy (EMRE) and the related procedures and protocols.
- Improve the articulation of EMREs with other sectorial plans (schools, industries, communities, etc.)
- Strengthen coordination mechanisms between the different entities involved.
- Evaluate their own communications and alarm systems.

5 Risk scenarios were approached for the first time





Volcano Eruptions

Slow Flooding



The report on results of this exercise were developed in real time, using a Virtual Simulation Platform.







Simulation exercise for strengthening of response and coordination of international assistance in search and rescue operations in urban areas for the Americas region.

#### **Exercise Description**

- Simulation of a 7.0 magnitude (Richter scale) earthquake. Epicenter 40 kms. away from the city of Bogotá, at a depth of 25 kms.
- Impact panorama: 55,000 injured, over 10,000 casualties and 16% of the buildings affected.

### **SIMEX – Simulation Exercise**



27 Urban search and rescue groups



146 Observers



#### National and International Participation

Argentina, Bolivia, Brazil, Chile, China, Colombia, Costa Rica, Cuba, Ecuador, El Salvador, Spain, United States of America, Guatemala, Honduras, United Kingdom, Mexico, Nicaragua, Panama, Paraguay, Peru, Russia, Dominican Republic, Switzerland, Uruguay and Venezuela.

Groups were distributed as follows:

- 11 international urban search and rescue groups
- 16 national urban search and rescue groups
- 14 international emergency medical teams
- 7 national emergency medical teams.
- 16 UNDAC members from 11 countries
- 146 Observers from 17 countries

SNGRD was able to assess its functional response in case of emergency due to the sudden onset of a disaster which threats to exceed national capabilities.





## **Emergency Response Execution**



issues and public information relevance.

# \$68,747 Million Investment



The President of the Republic of Colombia delivers Ø Humanitarian Aid at the municipality of Algarrobo, Magdalena.

## **26 Departments**

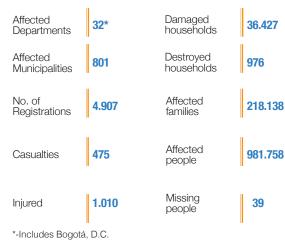
\$ 34.254 MM Emergency humanitarian aid

\$1.147 MM Temporary housing -Rent subsidies

# **177 Municipalities**

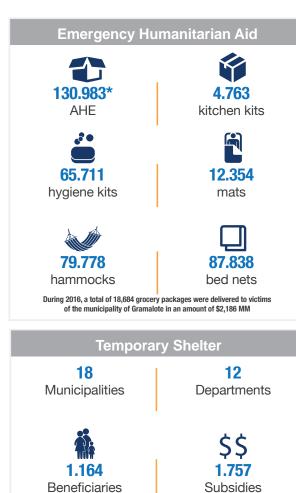
\$ 33.345MM Water and sanitation

### 2016 – Summary of Disaster Impacts





Emergency humanitarian aid complies with international standards and can mobilize in less than 72 hours.



\*During 2016, a total amount of \$2,890 MM pesos were allocated for the delivery of 4,800 subsidies in rent in the municipality of Gramalote.

Water and Basic Sanitation





58 Management Report 2016

## **Events Which Tested The Response Capacity Of The System**

#### Closing of the dry season and El Niño phenomenon

One of the most serious natural phenomena in the history of Colombian finalized after 15 months.

El Niño affected 719 municipalities in 28 Departments, with a total of 367 declared disasters.

24%

ATENCIÓN

10%

DECUDEDACIÓN

- Forest fires registered a total of 6,388 fires, affecting a total area of 188,650 hectares.
- A total of 237 municipalities were affected by lack of water and 297 by water supply restrictions.



The implementation of the National Contingency Plan, apart from reducing the impact caused by El Niño Phenomenon (FEN, for its acronym in Spanish), strengthened the articulation of work among territorial and sectorial entities

#### 2. Care Phase

- 26 water supply and/or sewage and reservoires network projects
- 691 tankers mobilized in 18 departments
- 179,105 food kits delivered

#### Water was supplied in tankers mobilized by UNGRD. This allowed providing an efficient service in the municipalities affected by lack of water and water supply restrictions.



#### **3.Recovery Phase**

- 240 jagueves constructd
- 122 wells constructed
- 74,104 tons of cattle food delivered

#### 1.6 billon Amount invested by the GovernmentDURANTE 2014-2016

### 1. Prevention Phas

15 wells constructed

PREVENCIÓN

66%

- 50 water and sewage networks
- Delivery of kits to fight forest fires



## 2016 Care during the Second Rainy Season

Second Rainy Season - SEPTEMBER 1 TO DECEMBER 14 -

#### IMPACT

CARE



The most affected Departments were Chocó, Bolivar, Sucre .

# \$18,100 MM Investment

**700 Tons** Emergency Humanitarian Aid Delivered 15.000 SNGRD participants **180** Yellow Machinery used



### Atypical Situation in Chocó - OCTOBER 15 TO NOVEMBER 13-

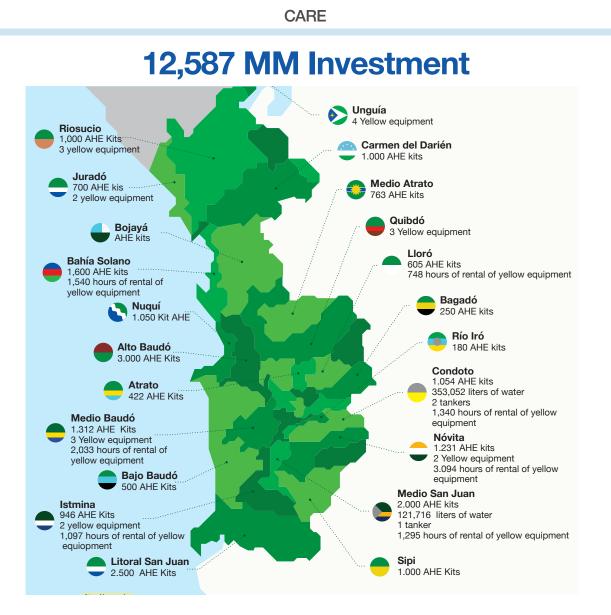
#### IMPACT

A public disaster was declared on October 30 in the Department of Chocó due to flooding of the San Juan, Condoto, Tamaná, Bochoromá and Mid San Juan Rivers. These floods affected 22 municipalities in which UNGRD provided support with a total Investment of \$12,587 MM pesos.

### 500 tons of AHE were mobilized by air, rivers and land.

#### SUMMARY

- 22 Municipalities
- 21.963 Families
- 561.708 Liters delivered
- **19** Yellow machinery
- No. **11.147** Hours of rented machinery
- 22.180 AHF kits
- 2 Tankers, 1 truck 1 4x4 SUV
- 88.720 AHE kits Not food







### **Hurricane Season**

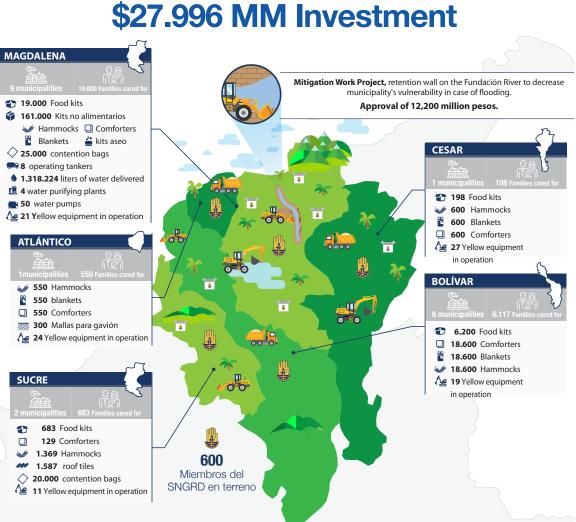
Mathew Hurricane - Category 5 - In Colombia from September 29 to October 5 -

IMPACT

CARE



This was the first time, since 1842, in which a Category 5 hurricane affected the Colombian Caribbean Coast.





#### Otto Hurricane - Category 1, IN COLOMBIA FROM NOVEMBER 19 TO NOVEMBER 22 -

IMPACT

CARE

1 2 Department Municipalities

Isolation was established by the system due to the Otto Hurricane, which started as a tropical storm and reached Category I, threatening the islands of San Andres, Providencia and Santa Catalina.

The timeliness and efficient preparation to face this hurricane left ZERO impact on the lives, goods and services.

CONSOLIDADO ATENCIÓN

535 members of SNGRD
10 water tanks
1 water purifying plant
2 motor pumps
2 tankers
17 shelters
4 warehouses
5.000 blankets

## \$419 MM Investment





### Support During Emergency: Ecuador Earthquake

#### IMPACT

SNGRD SUPPORT

On April 16, 2016, a 7.8 magnitude earthquake occurred in Ecuador, at 10 kms of depth, with epicenter in the city of Pedernales, Province of Manabí, affecting 6 other Ecuadorian provinces, in which The Government of Ecuador declared an emergency.

On April 17, the President of the Republic of Colombia, Juan Manuel Santos Calderón, activated the international cooperation protocol, in order to give support to our neighboring country.

In less than 24 hours after the disaster, the international protocol was activated and SNGRD arrived to take care of the emergency

#### CARE SUMMARY



133 SNGRD members
15.9 tons of rescue equipment
621 tons of Humanitarian Aid
8 accellographs
1 ship mobilized
525 repatriated citizens

**11** repatriated corpses (6 repatriated )

## 422 MM Investment



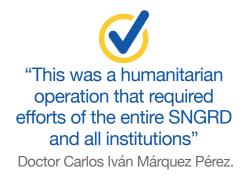
\$80 MM were donated by Colombians through account denominated "All in favor of Ecuador"

### Aircraft Accident Operation: LA UNION – ANTIOQUIA

- NOVEMBER 28 at 11 pm -

#### **EVENT**

November 28, at Cerro Gordo, municipality of La Union, Department of Antioquia. The aircraft transported 77 passengers from Santa Cruz de la Sierra (Bolivía) to Rionegro (Antioquia).



#### **RESPONSE SUMMARY**



342 SNGRD members 16 hours of operation 71 repatriated corpses 6 rescued passengers

#### SNGRD RESPONSE





## Support in Emergency caused by Landslide in Copacabana, Antioquia

- MEDELLÍN-BOGOTÁ HIGHWAY, OCTOBER 26 TO NOVEMBER 2, 2016 -



A 70,000 m<sup>3</sup> landslide in Las Margaritas, township of El Cabuyal, 800 meters away From the Copacabana tunnel in the Medellín-Bogota highway occurred on October 26.



300

SNGRD officers

SNGRD officers in charge of : · operations, · pre-medical care · psycho-social support and Funerary activities





backhoes

5 dumper trucks

Used for the removal of 30,000 cubic meters of mass





## **Recovery Execution**



## \$71,633MM Investment

# **32 Departments**

\$ 5.342 MM Construction Material

\$40.160 MM Water and sanitation

## **284 Municipalities**

\$ 9.800 MM Money transfers

\$16.6631 MM Emergency civil works

#### Materiales de construcción

Construction Material - Housing rehabilitation through the delivery of construction materials in 128 municipalities in 17 departments.

## Transferencias económicas

Economic Transfers - Money transfers made in benefit of 12 Departments







#### Water and Basic Sanitation

225 municipalities in 15 departments received benefits from UNGRD through interventions which allow a better access to drinking water.



Water availability in parcels of small agricultural prodcers was improved through the delivery of more than 2,000 reservoirs

#### **ACTIVITIES PERFORMED**

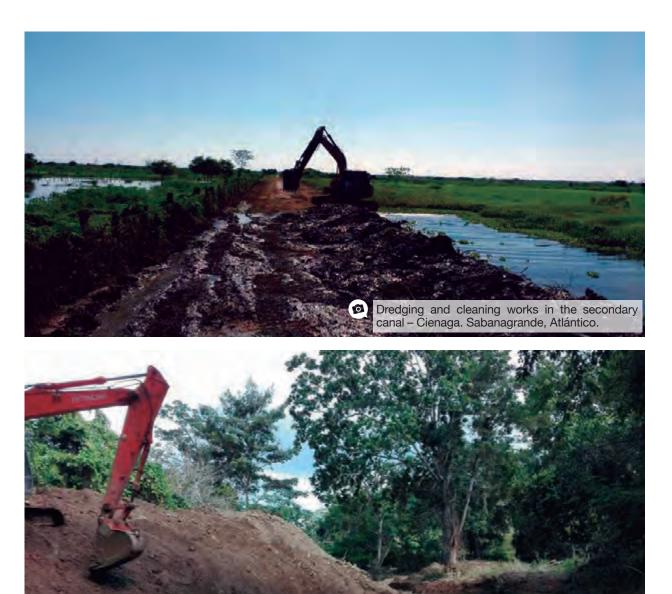
ੰ≣	<b>15</b> wells constructed 5 in Boyacá - 10 in Sucre
	<b>2.111</b> water reservoirs 206 municipalities - 14 Departments 90% progress
<b>[</b>	<b>12</b> integrated water solutions La Guajira
() ()	<b>5</b> living means projects Guajira communities
	<b>1</b> rehabilitated water and sewage system / <b>Salgar</b>

#### Emergency Civil Works

Civil works performed allowed restoring access and transportation systems in the different affected communities, through the rehabilitation of secondary and tertiary roads, as well as dredging work and canals cleaning.

• After Mathew Hurricane, two dredging and canal cleaning works were done in 15 municipalities in the Departments of Atlántico, Bolívar and Magdalena.

• During the rainy season, roads affected by floods were rehabilitated in 18 municipalities of the Departments of Chocó, Meta and Santander.





57,142 hours of work with yellow machinery allowed a fast recovery of secondary and tertiary roads, as well as creeks in 33 municipalities affected by emergencies.



Dredging and cleaning works in Chiquito Stream in the municipality of Clemencia, Bolívar

#### **Main Interventions**

#### **Salgar Recovery**

- AVENIDA TORRENCIAL 17 DE MAYO 2015, 20 HORAS -

**ATENCIÓN** 

### \$33,681 MM Investment



UNGRD, in coordination with the Ministry of Housing, Ministry of Agriculture, Social Prosperity, the Government of Antioquia and the Municipality Government implemented actions to reestablish the normal conditions of life of the population.



#### Housing





#### Agriculture

#### \$1.200 millones de inversión

- 49 Canopies constructed
   47 shelters built with compost and water treatment
- T06 Animals delivered

15-

**Å** 

- 1.920 Fertilizer bags delivered
- 150 coffee-growers trained
- $m \raimes$  2.600 plantain cormels delivered
- 20.000 plantain cormels delivered
- 52 soil samples taken
- 37 Equipment for coffee production wet process

Re-activation of the agricultural sector through support of coffee growers and beekeepers with supplies, material, training and infrastructure. Santander Departments Recovery Process Closing

- EARTHQUAKE - MARCH 10, 2015

CARE

### \$41.000 million investment

**2 Departments** 

9 Municipalities

### **629 Households**



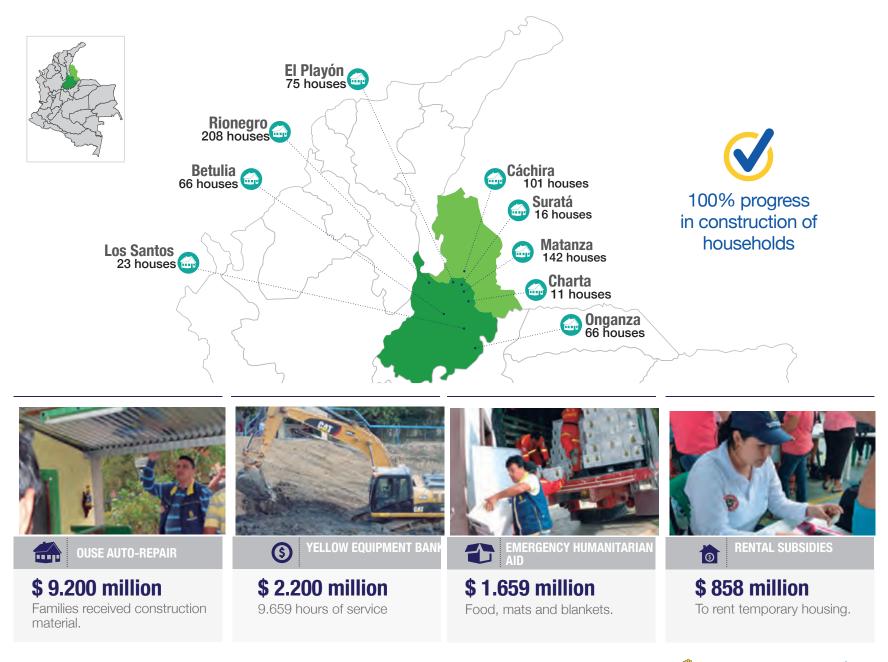
**New Households** 

\$ 27.000 million investment



60% of houses are in the rural area, which required transportation by mule to move construction material.

Each of the houses represented at least 300 journeys with mule transportation.





## STRATEGIC PROJECTS

Visit of President Juan Manuel Santos to the new tourist facilities in Providencia.

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Visit from President Santos to the new tourist facilities in Providencia.

# 3.1

Subaccount San Andrés, Providencia y Santa Catalina





With the purpose of facing adverse effects in the islands' economy caused by ruling of the International Court of Justice of The Hague in 2012, the "San Andres, Providencia and Santa Catalina Strategic Plan" was designed to "generate new economic activities to substitute old survival means for the residents and the expenditure mechanisms for the implementation of investment programs and projects which allow timely reaction to today's situation in the islands".







The construction of 334 rural households is in execution in San Andres, Providencia and Santa Catalina, benefiting 1,456 people and generating 110 jobs.

#### Resources From the General Budget of The Nation -PGN

1. Productive Development						
\$ 44.267 MM Amount allocated	<b>\$34.992</b> MM Amount paid	<b>79%</b> % Budget	Subsidies for air tickets an fuel generated <b>558 jobs.</b>			
2. Social Development						
<b>\$ 45.941</b> MM Valor comprometido	<b>\$43.250</b> MM Amount paid	<b>94%</b> % Budget	671 condonable credits were granted and 198 senior students were trained to promote their university studies.			
	3. Infrastructure					
\$ 37.309 MM Valor comprometido	\$21.003 MM Amount paid	<b>56%</b> % Budget	UNGRD, with support from the Ministry of Housing and the Government of the Department executed a sewage system Project which will broaden the service from 44% to 100%, in benefit of more than 20,000 inhabitants.			
	4. Institutional Strengthening					
<b>\$ 2.463</b> MM Valor comprometido	\$2.305 MM Amount paid	<b>94%</b> % Budget	The Islands Population Registration was consolidated, including socioeconomic data of individuals and homes of the islands. This information will be used as the basis of plans, policies and programs of the islands.			
5. Sustainable Development						
\$ 1.260 MM Valor comprometido	\$114 MM Amount paid	9 % % Budget	Contract subscribed with Rocky Mountain Institute to propose potential solutions to Power supply problems of inhabitants of the islands.			



#### The entrepreneurship and sustainable development projects have generated approximately 780 direct and indirect jobs.

#### **IDB** Credit Resources

To guarantee sustainable development of the Islands of San Andres, Providencia and Santa Catalina after the ruling of The Hague, through COMPES document No. 3778 dated October, 2013, the IDB Credit for 70 MM USD was approved, in order to finance the second stage of the program.

- The Antonieta Davis Entrepreneurial Program was launched on June 15, 2016. It finances 18 entrepreneurship programs which generate 108 direct jobs.
- In December 2016, PHASE I contracts for integral improvement of neighborhoods in San Andres and Providencia were allocated, in benefit of 2,000 people.
- Project Assessment post-graduate studies were financed for 40 public officers of different entities of the island, in an amount of \$519 million.

TOTAL		U\$ 70.000	U\$ 16.828*	24%	
V	Fiscal Strengthening	U\$ 2.500	U\$ 197	8%	
IV	Economic and local development	U\$ 5.000	U\$ 2.799	56%	
111	Improvement of Coast Infrastructure and Coastal Risk Management	U\$ 9.000	U\$ 605	7%	
II	Water and Sanitation Access and Supply	U\$ 24.000	U\$ 15.558	65%	
I	Integrated Urban Development	U\$ 24.500	U\$ 8.312	34%	
	Component	Amount Allocated (Thousands USD)	Amount Paid (Thousands USD)	Budget %	

\* Total Amount in Colombian Pesos: \$ 50.877 millones





Visit of President Juan Manuel Santos Calderon to the communities of Buenaventura, Valle del Cauca.

# 3.2

## Plan Todos Somos PAZcífico

## Todos Somos, PAZCIFICE



Strategy developed by the National Government for the execution of programs and projects of electricity, water, basic sanitation and connectivity in order to improve the Pacific Coast development.

The execution of these interventions is done through the Fund for the Development of the Plan called Todos somos PAZcífico, which involves an investment of USD\$ 400 MM financed through credits with the Inter-American Development Bank and the World Bank.



The Plan includes the following interventions:

#### 1. Energy

Energy solutions for priority municipalities of the Pacific Coast. Amount: USD 91 MM `programmed.

#### 2. Water and Sanitation

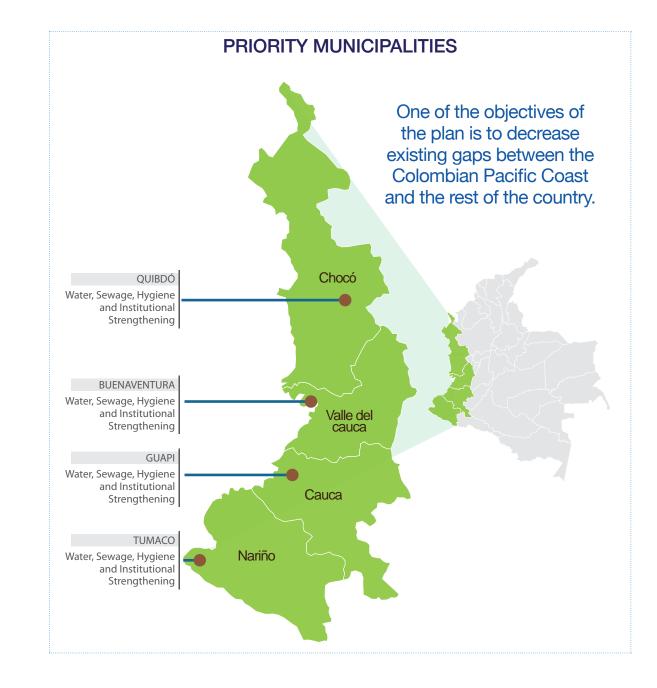
Water and basic sanitation solutions for the cities of Buenaventura, Quibdó, Tumaco and Guapi and solutions for 6 municipalities in the Aqualane Corridor. Amount USD 251 programmed.

#### 3. Connectivity

Protection and dock work in 8 municipalities (Francisco Pizarro, Mosquera, La Tola, Olaya Herrera (Satinga), El Charco, Santa Barbara de Iscuandé, Timbiquí and Lopez de Micay). Amount USD 42 MM programmed.



Integrated development for the Pacific region as an important stakeholder In the construction of peace in the post-conflict process.



The TODOS SOMOS PAZcifico PLAN is the highest investment made by the National Government within the 2014-2018 National Development Plan in benefit of communities in the Pacific Coast of Colombia.

## Approved Water and Sanitation Projects

• **Buenaventura:** Construction of the Water Storage Tank in Venecia and Loma Alta, with a total investment of \$58,221 MM. in benefit of 399,619 inhabitants.

• **Tumaco:** Integrated Water Supply Project which will increase the coverage in the continent island from 25% to 50%, in benefit of 106,486 inhabitants, with an investment of \$20,449 MM.



Projects were socialized during 2016, taking into consideration the importance of the involvement of communities and local administrations.





## INTERNATIONAL COOPERATION



The Director of UNGRD, Carlos Iván Márquez, delivers a recognition to Mr. Hitoshi Baba from the International Agency of Cooperation of Japan, JICA, for its work in Colombia and its contribution to the Disaster Risk Management National System. UNGRD Facilities, Bogotá, D.C.

Emergency humaitarian aid being sent due to Mathew Hurricane damages in Haiti, transported in ARC 7 de Agosto ship of the National Navy.

Bill real de a de a



## Management of National and International Cooperation



### 9 Projects

### **24 Cooperating Entities**

The international cooperation process guided its actions within the International Cooperation Strategic Plan and in coordination with the Presidency Agency of International Cooperation of Colombia – APC- COLOMBIA, and the Ministry of Foreign Affairs, based on the following activities:

- Management of national and international cooperation.
- International affairs
- International Emergency Support.



#### Management of National and International Cooperation

During 2016 the triangular cooperation strategies were strengthened, following the recommendations of Sendai. The South-South cooperation based on bi-lateral agreements and common interests and the leadership of SNGRD at global level, having the Regional Presidency of INSARAG in the Americas.

Nine projects were managed, with the following partners:

- United Nations (FAO, OCHA, IOM, UNHCR)
- International Red Cross (FICR, German Red Cross, Spanish Red Cross)
- General Directorate of Humanitarian Aid (DG ECHO)
- International NGOs (Helpage, Global Lutheran Federation)
- Deltares Institute
- Academic sector

The different partners have contributed at a different scale to strengthen the SNGRD entities

#### Knowledge Management was strengthened:

- 300 SNGRD members training in 35 academic entities in regards to Risk Management.
- 3 technical assistances in search and rescue (Fairfax, USA); Implementation of the Disaster Risk Management Policy (JICA); evaluation of

drills and simulations (Country Humanitarian Team).

- 3 donations of water and sanitation in kind, in an amount of \$722 MM.
- 18 experience exchanges in benefit of SNGRD.



#### **International Affairs**

Outstanding work done by Colombia as Regional Presidency of INSARAG for the Americas in 2016, with the following achievements:

- 300 INSARAG guidelines translated into Spanish. Workshops held with USAR Teams of Honduras, Dominican Republic, Argentina, Chile, Peru and Colombia.
- SIMEX Colombia exercise was held in September, 2016.
- XV Meeting of the INSARAG regional group and III UNDAC meeting were held in Bogotá.

The Andean Strategy for Disaster Risk Management was set within the Pro-Tempore Presidency of CAPRADE.

Representation of the Government of the Republic of Colombia in official meetings with CELAC, UNASUR High Level Group, Meso-America project and Ministerial Meeting of the Americas on Disaster Risk Management.

The most important international events in which UNGRD represented Colombia were the following:

- Global Meeting of the International Consulting Group for Search and Rescue Operations – INSARAG and UNDAC (February, 2016 – Geneva, Switzerland)
- Global Humanitarian Summit (May, 2016 Istanbul, Turkey)



#### **Emergency International Support Operation**

#### UNGRD activated basic response services:

• Ecuador – Earthquake in April, 2016 (Emergency Humanitarian Aid). 2 search and rescue teams, technical and logistics support, donation in cash)

• Haiti, Mathew Hurricane in October, 2016 (Emergency humanitarian aid, logistic support with a Colombian navy ship and helicopter).



"Colombia will have a team certified by INSARAG, which will contribute with the response capability of our country and the region of the Americas"

## CHAPTER 5

## INSTITUTIONAL MANAGEMENT

Training session of Department and Capital City Coordinators of the Disaster Risk Management National System. Facilities of the Logistics national Center. Bogotá, D.C.

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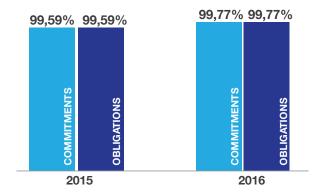
## Planning and Information

5.1

#### **Strategic Planning**

In 2016, UNGRD achieved 99.7% of its budget execution, allocating a total of \$252,815 MM pesos, distributed as follows:

- Operational expenses to execute 99.77% of the budget (\$250,888 MM)
- Investment expenses to execute 99.77% of the budget (\$1,927 MM)





#### UNGRD's three investment projects achieved 99% of the physical and financial execution during 2016.

#### **Integrated Planning and** Management System – SIPLAG

- Since March 9, 2016, UNGRD has the quality certificates on public management, environmental management and labor safety and health, becoming the first entity of the Presidency of Colombia's sector in achieving such accreditations.
- This HSEQ (Health, Safety, Environment, Quality) accreditation was granted to UNGRD by COTECNA on March, 2016. This accreditation is effective from March 9, 2016 to September 15, 2018.

#### **Data Systems**

- The design and implementation of the application that allows structuring the action plan, as well as making dynamic follow-ups and updates, generating reports on line.
- UNGRD initiated the entrepreneurial architecture which includes project technological innovation in disaster risk management processes in association with Universidad de los Andes.





Application to facilitate citizens' participation in disaster risk management.





Meeting of communicators of the Risk Management National System. Bogotá, D.C.

# 5.2 Role of I and Pres

## Role of Information and Press in Risk Management

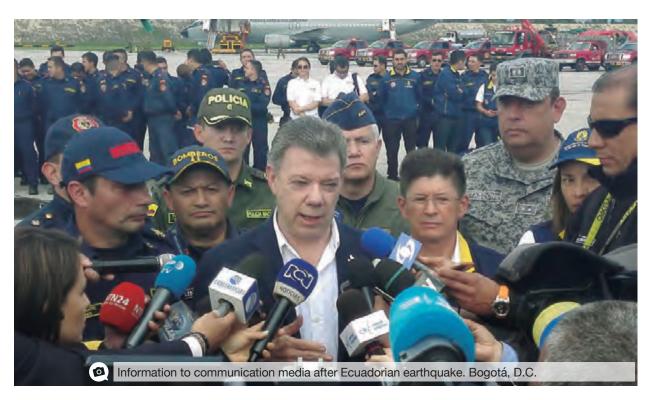


#### 2,650 UNGRD publications in communication media (radio, TV, printed material and internet).

469 press bulletins 54 communications and 40 last minute notes.

10 campaigns to inform citizens about the following: Rainy season, #EstamosConEcuador, Border Services, Closing of El Niño Phenomenon, Tropical Storm, Accountability, SIMEX Colombia 2016, National Drill, Risk Does Not Leave on Vacation, Dry Season, etc.

57 audiovisual projects developed: Colombia Less Vulnerable, Colombia-Ecuador Operation, SIMEX Colombia 2016, Salgar Operation, La Guajira Documentary, Santander Operation Documentary, Choco Operation, Month in images and institutional flipcharts.





#### **Press Conferences**

Relations with journalists from different communication media who cover UNGRD activities strengthen day after day, through press releases, answering their questions and doubts, and being in permanent contact.

10 Press Conferences were held to inform the public about UNGRD actions with regards to:

• Decreasing impact of El Niño phenomenon and recommendations for Easter Week.

- Ecuador's Earthquake
- End of the first dry season and El Niño phenomenon.
- Salgar, Antioquia Drill
- Delivery of donation money from Colombia to Ecuador, after the earthquake.
- SIMEX Colombia 2016
- National Evacuation Drill
- Otto hurricane
- End of the Rainy Season 2016 and Contingency Plan for the Dry Season of 2017

• 2016 Management Report and recommendations for New Year's.



#### **Digital Communication**

Most Popular Youtube Videos

- UNGRD Manifesto
- SIMEX 2016 Presentation
- Colombia-Ecuador Operation
- La Guajira Documentara

- Santanderes Documentary
  - Colombia Less Vulnerable
  - Emergency Response National Drill
  - Reconstruction of the Municipality of Salgar







TWITER

FACEBOOK

Published Videos	98
Subscribers	3.690
Reproductions	2.135.806
l like	3.690

Being aware of the importance of new

technologies as a valuable tool to disseminate

information on risk management and UNGRD's

Social Networks

actions, the following activities were held:

**Followers** 

**Publications** 

**Followers** 

**Publications** 

People reached

**People reached** 

l like

#### Amount 20.988

21.128

41.454

2.023

4,000,000

1.200.000

487

Communication was achieved through these activities, facilitating timely access to data on the most important events regarding disaster risk management in Colombia.

## FLICKR

Photos posted	2.996
Galleries	16





215 New Legal Processes	17 Contractual Breaching Processes	<b>293</b> Claims	237 Hearings	212 Writs of protection	27 Administrative acts	\$ 3 Billons Billion in fiscal savings
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#### Legal Processes

A total of 430 active processes resulted from 215 legal processes in 2016

80% correspond to process related with direct repairs through economic support of \$1.5 MM, as established per Resolution No. 074 of 2011.

#### Writs of Protection

With the implementation of the Anti-Judicial Damage Prevention Policy there was a 52% decrease in writs filed, which represents a total of only 212 writs.

The majority referred to housing rights in Bucaramanga, Santander, as well as in Andes, Antioquia.

#### Claims

Out of 293 claims resolved under the established terms, 71% correspond to the General Comptroller's office, 35% to the Prosecutor's Office and 8% to the Attorney General's Office.

#### **Hearings**

A total of 237 hearings were attended, where 82% of them related to direct repairs and 5.9% to class actions.

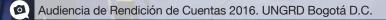
Additionally, legal measures were taken with respect to 17 contractors and 27 administrative acts were issued in relation to Law No. 1523 of 2012.



According to the State Legal Defense National Agency, UNGRD positively resolved the second largest process against the Government, avoiding the payment of more than \$3 Billion pesos.

#### A total of 176 favorable rulings in 2016.





# 54 INTERNAL CONTROL





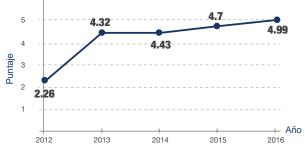
**EVOLUCIÓN UNGRD** 

#### **Main Achievements**

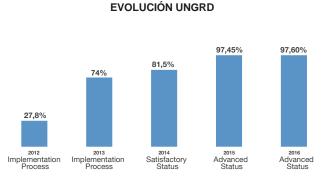
The Upper Management commitment and actions implemented to strengthen the Internal Control System highlight the principles of selfcontrol, standard compliance, requirements applied to administrative and mission activities of the entity.

The Internal Audit performed by the Internal Control Office to the Integrated Planning and Management System – SIPLAG during 2016 to maintain standards derived from ISO 9001:2008, NTCGP 1000;2009, OHSAS 18001;2007, MECI 1000;2014, ISO 14001;2004, MIPG Planning Integrated Model, was satisfactory.

A total of 32 recommendations were made to the Departmental Governments with regards to the Machinery Bank Project, in order to have the proper fiscal management regarding the management, use and integral protection of the machinery transferred by the National Government through UNGRD.



Evaluation of the Internal Accounting Control System. Source: General Audit of the Republic



Assessment made using the virtual application of the Public Operation Administrative Department; 97.45%, with an advanced status grading.

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The deputy public management comptroller's office and financial institutions in their regular 2015 audit issued a favorable concept, with a total grade of 97.60 points for the entity, approving UNGRD's account, without exceptions.



MANAGEMENT REPORT 2016

UNIDAD NACIONAL PARA LA GESTIÓN DE RIESGO DE DESASTRES

2017





## Colombia less vulnerable





## More resilient communities



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